



TERMS AND CONDITIONS - 2024

PASTUSO GROUP BOOKINGS AND PRIVATE DINING ROOM

SET MENUS

Our set menus are a requirement for groups of eight or more and are designed to share, offering some of the highlights from our regular menu and some special dishes only available on our set menus. Your menu choice is required 72 hours prior to the day of your reservation.

DIETARIES

Dietary restrictions are required 72 hours prior to your reservation arrival time to ensure they can be catered for. While we offer gluten/nut/allergen free menu options, we are not a gluten/nut/allergen free kitchen. Cross-contamination could occur, and our restaurant is unable to guarantee that any item can be completely free of allergens. Patrons are encouraged to their own satisfaction, to consider this information in light of their individual requirements and needs.

ATTENDANCE

Final numbers and guests are required 72 hours (3 days) prior to the event for catering purposes. Any additional guests will be subject to restaurant availability.

A reduction in numbers outside of this time frame will result in 50% of the agreed menu price being charged per person, which will be included in your minimum spend agreement.

Please note, children are welcome at Pastuso, but we **do not provide** highchairs. Portable highchairs and prams are welcome but please notify our reservations team to ensure the appropriate table is allocated.

SECURING YOUR RESERVATION

To secure your reservation we require credit card details. Tentative bookings will be held for **48 hours only**. If credit card details are not received within this time, management reserves the right to cancel the booking and reallocate the space.

All large bookings (8+ pax) will require a deposit of **50% of the total set menu amount** to secure the reservation.

For all bookings in the **Private Dining Room** a **deposit payment of 50% of the agreed minimum spend** is required to secure the booking. Pastuso reserves the right to cancel the booking if payment requirements are not met.

To secure your reservation, please enter your card details using the email sent to you through our online booking system.

CANCELLATION POLICY

For group bookings in the main dining area, we require **24hrs+ notice** to avoid a full charge of the agreed pre-authorisation, in case of cancellations or no shows. For group bookings in the Private Dining Room, we require **7 days' notice**, prior to the event, to avoid a full charge of the agreed deposit in case of cancellations.



MINIMUM SPEND

January to October

All **reservations** in our **Private Dining Room** will be required to meet the agreed minimum spend:

- Lunch reservations: \$115 per person.
- Dinner reservations: \$130 per person.

November 15 – December

All **reservations** in our **Private Dining Room** will be required to meet the agreed minimum spend:

- Lunch reservations: \$1,750 half room/ \$3,750 full room
- Dinner reservations: \$2,000 half room/ \$4,000 full room

Please note, in the case of numbers changing, the minimum spend **will remain the same**.

This is to be reached between food and beverage. In case that the minimum spend is not reached, the remaining balance will be charge as room hire fee and no credit will be issued to transferred. The 10% weekend & 5% service surcharges are not included in the minimum spend.

For booking of 16 people or less, you will be booked in one half of the Private Dining Room. The full room is for bookings of 17 people to 32 people.

**All Private Dining Room bookings are for a sit-down table service lunch/dinner.*

***For special enquiries, we reserve the right to customise the minimum spend at our own discretion.*

DECORATION CLAUSE

You are welcome to bring decorations for the Private Dining Room, but they must be limited as to not impact the experience of other guests. You are also required to take your decorations home with you to dispose of appropriately on the night.

SERVICE FEE AND PAYMENT

We have a 10% weekend surcharge that will be applied to all reservations on Saturday or Sunday services. And there is a 15% public holiday surcharge.

Any Private Dining Room Bookings and bookings of 8 people and over will be charged a 5% Service Fee on the total bill. There is a 1.9% service charge for AMEX transactions.

CREDIT CARD SURCHARGES:

| <i>Payment Channel</i> | <i>Payment Surcharge</i> |
|--------------------------|--------------------------|
| <i>Mastercard Debit</i> | <i>0.46%</i> |
| <i>Mastercard Credit</i> | <i>1.1%</i> |
| <i>Visa Debit</i> | <i>0.46%</i> |
| <i>Visa Credit</i> | <i>1.12%</i> |

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|-----------------------------|--------------|
| <i>Eftpos</i> | <i>0.14%</i> |
| <i>American Express/JCB</i> | <i>1.90%</i> |
| <i>Diner</i> | <i>1.90%</i> |
| <i>UnionPay Debit</i> | <i>0.80%</i> |
| <i>UnionPay Credit</i> | <i>1.81%</i> |